

ALAHLIA - MEDICAL INSURANCE CO.LTD
الشركة الأهلية للتأمين الطبي

Company Profile

About Us

AlAhlia Medical Insurance Co. Ltd (AMI) was established in 2020 in compliance with the insurance act of 2018 and under the company registration act 2015 as a subsidiary company of **The Sudanese Insurance and Reinsurance Co. Ltd (SUDINRECO)** to mainly advance in the medical insurance field.

AMI is 100% owned by **The Sudanese Insurance and Re-insurance Co. Ltd (SUDINRECO)**.

AlAhlia in the Arabic language means eligibility. No other word is better to describe AMI than our ability in the medical insurance field due to our extensive experience and specializations. AMI is unique by the leadership of its shareholders, management teams, and its team of qualified medical and insurance staff that work together to ensure the best solutions for our clients' benefits.

AMI also provides Group Life Insurance and Travel Insurance.

Our History

Before the establishment of **AMI**, it used to be the medical insurance department of SUDINRECO. SUDINRECO has a history of fifty years in the insurance sector. It was in 2013 that SUDINRECO established the medical insurance department due to the high demand from their clientele and offered travel insurance initially as BUPA's franchise in 2004.

Due to the high level of success of the medical insurance department and the high demand from its clients, SUDINRECO decided to establish **AMI** to satisfy all initiatives in the most professional manner.

Our Mission

To be a distinguished leader in the medical insurance field establishing an ever increasing network of prominent clients.

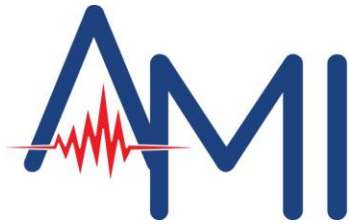
Our Vision

To assure our continuous success by enforcing standards and quality; keeping business values and ethics a priority; and establishing long term partnerships.

Our Services

1) Medical Insurance Services for Companies, Institutions, and Organizations

AMI provides a wide variety of insurance policies that are tailor made for different clients to cater for their specific needs. The client has the right for complete medical care and treatment,



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which is provided via our medical network of hospitals, laboratories, pharmacies, personal clinics, dental care, and optometry in Sudan and other regions.

What is available in our basic insurance services:

- Medical Consultations
- Laboratory Tests
- Medication and Treatments
- Hospital Admissions
- Surgeries
- Emergencies 24/7

There are additional services for maternity, dental, and optometry.

2) Medical Fund Management Service

AMI provides medical management through its medical network with reputable medical institutions that provide a wide array of medical services such as consultations, laboratory tests, radiology, surgery, hospital admission, and medication services.

2.1 The Benefits of the Medical Fund

- The client is a part of every stage of the insurance process to ensure their satisfaction.
- AMI will be able to manage all financial claims with all types of providers transparently and efficiently.
- The ability to provide statistics monthly or annually to our clients.

3) Travel Insurance

AMI provides travel insurance to Europe and other regions which cover the expenses of medical emergencies 24/7.

4) Group Life Insurance

AMI provides group life insurance for employees, which is a unique program that enhances employee loyalty to their client.

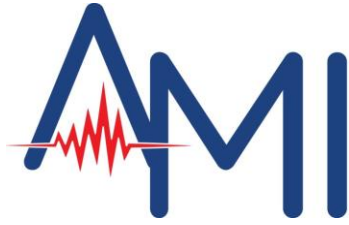
The coverage system can be designed to specific conditions and categories and it is possible to provide these services within packages or separately.

4.1 Basic Coverage

- Natural death

4.2 Optional Coverage

- Permanent total disability
- Permanent partial disability due to accident
- Death due to accident



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Our Added Values

- The use of advanced and flexible electronic systems to ensure a smooth medical service.
- Wide range of products specially tailored to the different needs and requirements of the client.
- Achieving strategic relationships with all stakeholders to provide the best medical insurance services.
- Ensure safety and reduce risk to the maximum.
- Various network providers to provide a hotline to ensure continuous communication with medical insurance card holders.
- Network of the most prominent hospitals and centers across Sudan and other regions.
- Direct and expedited settlement of medical bills.
- The issuance of medical insurance cards in record time.
- Periodic follow up by AMI's medical staff team to the network providers to ensure the best medical care and treatment for our clients.
- Performing all our duties professionally and with transparency in all stages – AMI takes responsibility for all its decisions and actions.
- Tailor made medical network for clients with certain specifications.

Our Clientele

Below is a list of some of our prominent clients:

1. Khartoum International Community School (KICS)
2. Tarco Aviation
3. Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ)
4. International Rescue Committee (IRC)
5. Greek Community
6. EXICO Petroleum Services Co. Ltd
7. Italian Embassy
8. Ethiopian Embassy
9. Flynas
10. Al-Waha Mall
11. Nasport Sudan